



# MISSOURI

## Department of Agriculture

2020 version 4 (FY21)



### ASPIRATION

We will protect and promote Missouri's agriculture industry by doing MORE

### THEMES

EmpowerMORE farmers, ranchers, agribusinesses and MDA employees

ConnectMORE Missourians and communities

ReachMORE consumers to protect and promote agriculture

FeedMORE Missouri citizens

### INITIATIVES

- Develop leaders within MDA by providing consistent growth opportunities
- Ensure success of the new Industrial Hemp Program by creating a streamlined regulatory process
- Identify and improve efficiencies by streamlining regulatory business processes for business owners/operators, service providers, and for department staff in the Weights & Measures Division
- Develop MDA technology guidance that allows for continuous operations in dynamic times.

- Improve new employees experience by adopting a new onboarding process
- Develop continuous operation plans for department team members whose normal work services do not allow them to work from home.
- Analyze the feasibility of using electronic signature software in MDA to support team members located across the state and reduce paper heavy processes.

- Raise Missouri citizen engagement with the department and Missouri agriculture through social media and multimedia
- Create AGSTOP web portal by end of CY2020
- Develop a structured process for consumer complaints regarding animal welfare or regulatory issues in the Animal Health division.

- Assist low-income seniors with access to locally grown fruits, vegetables, honey and herbs while increasing the consumption of Missouri agriculture products through farmers markets, roadside stands, and community supported agriculture programs.